

MAINTENANCE SYSTEM FOR MULTI-FUNCTIONAL PICTURE PROCESSING PERIPHERAL EQUIPMENT AND MAINTENANCE SYSTEM FOR COMPUTER PERIPHERAL EQUIPMENT AND MAINTENANCE METHOD FOR COMPUTER PERIPHERAL EQUIPMENT

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Resumen

PROBLEM TO BE SOLVED: To provide a system in which a user can easily operate the remote maintenance of an MFP connected with a computer.

SOLUTION: Plural script files for maintenance limited to one or limited kinds of equipment are prepared at a service base point, and provided for each object on any file providing means 5, for example, the WEB of an internet 5a or a personal computer communication network 5b. A user down-loads the script file necessary for the user on a computer 3, executes an application for maintenance on the computer 3, reads a script file down-loaded to an MFP 1 connected with the computer 3, and executes a maintenance work. Thus, a maintenance work such as each kind of setting or remote diagnosis related with the MFP 1 connected with the computer 3 can be easily executed through each kind of file providing means 5 by the user.